



*We provide job-related services and opportunities  
for people with barriers to employment.*

## **FREQUENTLY ASKED AUTO DONATION QUESTIONS:**

### **What sort of vehicle can I donate?**

We accept cars, trucks, motorcycles, boats on trailers, and campers. Because all vehicles are towed, we can only accept vehicles that have all of their tires.

### **When will my vehicle be picked up?**

Once all paperwork has been received, it usually takes between 24-72 hours for the vehicle to be picked up in the Austin area. The vehicle will be picked up by Charitable Auto Recycling.

### **What do I need to do to the vehicle before donating it?**

Before dropping off your vehicle donation, please ensure that all keys are placed under the driver side floor mat; this will ensure easy access to the car for towing. Be sure to remove all personal items!

### **What paperwork do I need to bring with me?**

You'll need to bring your clear title (no lien/signed by proper parties) along with the donation packet found on our website or at any Goodwill store. If your title is not in your name, you'll need to bring supporting documentation to show that you are authorized to donate the vehicle.

### **How do you determine the value of my vehicle?**

Once the vehicle has been picked up, it will be sold in an auction held by Charitable Auto Recycling. Auctions are held once monthly, on the first Saturday of the month. Once the vehicle has been sold, Goodwill will be notified of the sale price and tax documents will be generated for you. A letter of thanks, along with these documents will be mailed to you within 30 days of the sale.

### **Do I have to provide my social security number?**

If you would like to take a tax deduction for the full amount of the sale, you will need to provide your social security number. If you do not wish to claim a tax deduction of the full sale amount, you do not need to provide your social security number; in this case, you may claim no more than \$500 for the donation of the vehicle.

### **Who can I contact with any questions about the status of my vehicle?**

Please call us at any time with any questions you may have. You may reach us at (512) 637-7100.