

## ***Community Rehabilitation Programs***

Community Rehabilitation Programs (CRP) provides assistance for people with disabilities seeking entry into the workforce through various programs. Requirements for admission into CRP include having a disability or barrier to employment, be willing and able to fully participate in the goals of the program, and be expected to achieve an employment outcome after completion of the program. These services are available to all eligible persons, regardless of race, gender, age, disability, or religion. All services are provided directly by Goodwill staff.

Services and frequency of services are offered based on client need. The Community Rehabilitation Program's primary funding and referral source is the Texas Department of Assistive and Rehabilitative Services (DARS). If funded by DARS, there is no fee to the consumer. Private pay for services is available upon request. Individuals interested in private pay services will need to contact the CRP Program Manager at (512) 637-7100.



### **JOB FITNESS TRAINING**

Services designed to prepare an individual for job search includes:

- Job application training
- Interview skills training
- Job seeking skills training
- Resume development

### **JOB PLACEMENT**

- Job Placement Specialists provide assistance necessary to place an individual into competitive employment.

### **JOB COACHING**

- Designed to provide assistance in adjusting to employment, instruction in learning the skills necessary to perform a job, and transportation training in order to access services and employment.

### **SUPPORTED EMPLOYMENT**

Places individuals with significant disabilities into competitive, integrated work settings.

Services include:

- Development of a Career and Community Support Analysis (CCSA) including an extensive assessment and evaluation, recommendations of support needs level, determination of job match and specific intervention/supports necessary to achieve employment.
- Job development and job placement
- Job skills training, arrangement of natural supports and initial skill acquisition
- Ongoing support services

### **PERSONAL/SOCIAL WORK ADJUSTMENT TRAINING**

Instruction to assist the individual in:

- Developing socially acceptable behavior
- Developing or restoring confidence in self and others

Understanding motivation in self and others and 'real' work under the supervision of a work adjustment trainer for the following purposes:

- To motivate the individual to do productive work, to be self reliant, to accept supervision and to relate appropriately with co-workers
- To develop work tolerance, good work practices and job readiness based on community standards

**ASSISTIVE TECHNOLOGY LAB**

The Assistive Technology Lab, located in the Goodwill Community Center, provides Goodwill consumers, employees, and members of the community access to the latest in assistive technology. Training is available on specialized equipment and demonstrations are available on programs and software.

*DEMONSTRATION*

Services to show and demonstrate our assistive technology lab:

- Use and capabilities of technology programs
- Information and assistance on accessibility
- Navigating the internet

*TRAINING*

Assistance with lab equipment and efficiency of technology use in:

- JAWS™ (Job Access with Speech) for persons who are blind or have visual impairments
- Magic™ (magnification software) for persons with low or limited vision
- Deafink (video relay interpreting) for persons who are deaf or hard of hearing
- Dragon Naturally Speaking™ (speech recognition software) navigation through the computer and the internet by voice and for persons who may have limited mobility, learning disabilities or spasticity

*JOB ASSISTANCE*

Using assistive technology equipment:

- Job seeking skills training
- Job searching skills training
- Application skills
- Interviewing skills
- Typing skills

**SERVICE LOCATIONS**

Placement Specialists in the Community Rehabilitation Program are located in several offices throughout Austin and San Marcos. General office hours are Monday through Friday from 8:00am-5:00pm, by appointment. The following are office addresses for CRP.

**GOODWILL COMMUNITY CENTER**

1015 Norwood Park Blvd  
Austin, TX 78753  
(512) 637-7100

**OAK HILL OFFICES**

7100 W. US Hwy 290  
Suite C  
Austin, TX 78735  
(512) 288-7700

**SAN MARCOS JOB HELP CENTER**

1005 HWY 80  
San Marcos, TX 78666  
(512) 393-3344

Training sites for Goodwill’s Work Adjustment Training Program are:

**GOODWILL RETAIL STORE**

8965 Research Blvd.  
Austin TX 78758

**GOODWILL RESOURCE CENTER**

6505 Burseson Rd.  
Austin, Texas 78744



**GOODWILL INDUSTRIES OF CENTRAL TEXAS** 1015 Norwood Park Boulevard Austin, Texas 78753  
Phone: 512.637.7100 | Fax: 512.637.7400 | Toll Free: 877.464.4660 | Relay Texas: 711 or 800.735.2989  
Email: [info@austingoodwill.org](mailto:info@austingoodwill.org) | [www.austingoodwill.org](http://www.austingoodwill.org)

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