

# GICT Goodwill Industries of Central Texas

## OUR MISSION

Goodwill Industries of Central Texas (GICT) is a private, 501(C)3 non-profit organization dedicated to the mission of providing job-related services and opportunities for people with barriers to employment.

Celebrating more than 50 years of service to Central Texas, GICT assists adults and youth with disabilities and disadvantaging conditions obtain competitive employment within the community.



Goodwill believes the power of work enhances the quality and dignity of life for individuals, families and our community. Therefore, our programs are designed to help individuals with barriers find, obtain, and retain jobs in our community.

Job-related services include:

- Application and interview skills
- Resume writing
- Job search assistance
- Job coaching and development
- Information and referral services
- Case management and support services
- Assistive Technology Lab training

The population we serve is:

- People with mental, physical or emotional disabilities
- People with disadvantaging conditions which may include welfare dependency, criminal history or homelessness, history of substance abuse, advanced age, language barriers and lack of education or work experience.

These barriers may prevent individuals from working in competitive employment. By using a variety of job training and employment programs, GICT assists Central Texans in locating, obtaining and retaining competitive employment.



## SERVING OUR COMMUNITY

Goodwill helps thousands of Central Texans find meaningful employment every year.

### In 2010:

- **14,058 individuals in Central Texas were assisted**
- **45,303 job-related services were provided to these individuals**
- **5 people with barriers to employment were placed in competitive employment every business day**

With community support, Goodwill generates revenue through four major business divisions to fund the mission.

- Retail Services (RS) – Processes and resells donated goods
- Goodwill Staffing Services (GSS) – A full-service staffing company
- Environmental Business Services (EBS) – De-manufactures, recycles and resells donated computers
- Contract Services (CS) – Provides contract services to state, federal and local businesses



## OUR VISION

We envision a world where every person has access to meaningful work.

## ABOUT US

Goodwill Industries of Central Texas (GICT) was created in 1958 to help people with disabilities find gainful employment. Our Workforce Development Services has programs to help youth and adults with barriers to employment gain competitive jobs. Three major areas are:

- Job Source Programs (adults)
- Community Rehabilitation Programs (adults referred by community agencies)
- Youth Services Programs (ages 14-21)

By creating revenue generating business divisions, GICT has been able to support the many programs available to help the community.

### *Retail Services*

- Largest revenue generating department, receives donations of gently used goods which are processed and sold

### *Goodwill Staffing Services*

- Offers a full service staffing company, providing temporary and temp-to-full time employment solutions for state, federal and local businesses

### *Contract Services*

- Provides contract services to state, federal and local businesses performing jobs from janitorial, mail room service and reception

### *Environmental Business Services*

- Addresses the electronic waste concern by refurbishing donated computers and parts at affordable prices to the community as well as de-manufactures and recycles computers that cannot be resold. Currently, in Austin, Goodwill diverts more than 230 tons of computer electronics each month from local landfills.

## QUICK FACTS ABOUT GICT

- Goodwill Community Center offers meeting space available to all non-profits to use at no cost
- Sixth largest non profit in Central Texas according to the 2009 Austin Business Journal
- Regional territory includes 15 counties in Central Texas
- 23 retail stores; 8 bookstores; 1 Computer Works store; and attended donation centers.
- More than 20 Workforce Development Services locations in Central Texas to help serve consumers

Awards include:

- Samaritan Center's Ethics in Business award
- Accredited by CARF
- Annie E. Casey Foundation Family Strengthening Award
- Best places to Work – Austin Business Journal
- Best Thrift Store, Best Place to See the Past at Work – Austin Chronicle Best of Austin
- Smart Money Magazine named Goodwill one of ten top charities you can trust

## STRONG COMMUNITY

We recognize that Goodwill alone cannot make the community strong. It is through the relationships with business employers, partners, community members and the generosity of every individual in Central Texas that helps Goodwill be successful in fulfilling the mission and serving the local community.



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